



BCT POLICIES

Beach City Tennis Academy (BCT) asks that all patrons cooperate with the following policies and procedures. All BCT players must sign this document prior to their scheduled lesson.

- Court reservations must be made one day in advance (24 Hours) by calling the Tennis Office 424-289-0484 or scheduling online at www.beachcitytennis.com and clicking on the schedule page.
- Players will receive an automated email confirming his/her lesson. Tennis lessons are scheduled at the beginning of the hour and BCT can't be held liable for extended wait times at free public courts.
- BCT requires a 24-hour cancellation policy, and no exceptions will be made. There is a one-time make up lesson that we will be allowed, (in the case of an emergency), but the make-up lesson must be used in the same week as the scheduled lesson. All players realize they forfeit his/her lesson fees if these guidelines are compromised.
- All courts are for public use, and all BCT players that wish to take lessons must reserve court time by calling the Tennis Office. All questions and concerns should be addressed to the Office Manager.
- Guests may not join scheduled lessons, unless approved by the Director of Tennis (424-289-0484), and purchased in advance of lesson start times. This same policy applies for Group Classes, Clinics, and Cardio Tennis.
- If you are running late for a lesson, you are required to text your Tennis Pro at least 30 minutes prior to your scheduled start time. Instructors are also responsible for texting players, if they are going to be delayed.
- Players should wear appropriate tennis attire, including proper tennis shoes with non-marking soles (no sandals or running shoes) socks, and a shirt at all times. Players are responsible for supplying his/her own water.
- No special requests, additional free lesson time, or unscheduled lessons can be made without prior authorization by the Office manager or Director of Tennis.
- All players need to purchase lessons through the Office Manager prior to scheduling a Tennis Pro.
- Packages, Single Lessons, and/or Group lessons cannot be combined or shared at any time.

Adult Player Printed First/Last Name

Adult Player Signature

Date
